

Pusat Teknologi Maklumat dan Komunikasi Negeri



- 1. SHORTCUT KEYS
- 2. SETTING PREFERENCES
- 3. HOUSEKEEPING
- 4. ARCHIVE
- 5. BLOCK MAIL
- 6. PENYULITAN (ENCRYPTION)
- 7. CALENDARING
- 8. LOTUS TRAVELER



SHORTCUT KEYS

INBOX VIEW

- Insert Create New Message
- Delete Delete Message
- F5 Refresh Browser
- F9 Refresh Inbox
- Home Scroll to top list
- Page Up Scroll Up
- Page Down Scroll Down
- Arrow Up Move next
- Arrow Down Move next
- Enter Read message and move next
- F1 inotes Help

CALENDARING VIEW

A

- Enter Create New Entry
- Delete Delete Calendar Entry
- F5 Refresh Browser
- F9 Refresh Calendar
- Home Scroll to top list
- Page Up Move 1 week up
- Page Down Move 1 week down
- Arrow Up Move up time slot in day entry
- Arrow Down Move down time slot in day entry
- Arrow left / right Move a day after or a day before

SETTING PREFERENCES

		Full V Preferences Logout Help V
	💾 Save & Close 💢 (Cancel
	Basics	This mail file belongs to: Siti Mazrishah Mohamed Ibramsah/PTMKN/PSUK
	Mail General	Display Options
	Display Signature	Display this tab when starting: Mail
	Follow Up Attention Indicator	For all list-type views: O Show all documents as a scrollable list
	Calendar	Enable Scroll hints
	Display	Show documents one page at a time (faster load time)
	Autoprocess Scheduling	Search
	Meeting	E Enable full-text indexing for searching
	International	Personal categories [Type here to add a new category] Puriness
	Delegation	Personal Friends
	Security	Family
	Archive	First Name Last Name
	Offline	Apply format to all entries The default name display applies to new contact entries only. Check this how to apply the default name display to existing entries also
pt.com	Logout	Default Mail Client

fp

PREFERENCES-DELEGATION

	Save & Close X Basics Mail General Display Signature Follow Up Attention Indicato	Cancel You can allow other people or groups to have access to all or part of Each person or group to whom you delegate access can be allowed to you may allow others to read, edit, and send mail on your behalf. The following people or groups have access to your m Teknikal	your mail file (Mail, Calen o perform different actions mail file	dar, To Do and Contacts). . You can, for example, allow some people to read entries in your Calendar only, while Add Person or Group Remove Selected Person or Group	1.	Beri kebenaran kepada pegawai/ group pegawai untuk melihat emel/ calendar/ to do list. Kemudian, beri jenis kebenaran untuk
1	legation Mail, Calendar Schedule	Access to your mail file	🛱 Save & Close 💥	Change Access		pe8aman
L	Shortcuts Security		Basics	If other people give you access to their Mail file, you can set up shortcuts to ma	ke it easier to o	pen their Mail, Calendar, To Do, Contacts and Notebook.
	Archive Offline		Mail General Display Signature Follow Up Attention Indicator	Set up shortcuts Provide shortcuts to the following users' Mail, Calendar, To Do, Contacts and Not Nuriannahar Mohd/PTMKN/PSUK Image: Comparison of the shortcut's common name in the navigator pane	ebook in the na	avigator pane under Other Mail
2.	Crea akse yang dele	ate shortcut untuk es calendar pegawai g telah beri egation. 2	Calendar International Delegation Mail, Calendar Schedule			

R

PREFERENCES-TYPE AHEAD

Basics Type-ahead	Type-ahead List	
	This is a list of people you have recently e-mailed	
🖬 Mail	Teknikal	Select All
🛿 Calendar		Deselect All
International		Remove
Delegation		
Security		
Archive		
Offline		

- 1. Kegunaan untuk simpan/ taip 'in advance' semasa 'compose emel'.
- 2. Senaraikan emel address yang telah digunakan.
- 3. Boleh 'remove selected' atau 'remove all'.

 (\mathfrak{O})

IN THE OWNER OF THE OWNER OWNE

hments -

1SPEKS.pdf

Minit

Mesvuarat

LANGKAH LAKSANA HOUSEKEEPING :

- 1. Sort emel mengikut saiz. (Click pada size)
- Save attachment di hard disk (C:\) komputer/ notebook/ external drive/ usb drive.
- 3. Edit this document emel.
- 4. Delete atachment.
- 5. Save and close.



		1		Sho	
	Date		Size 🔻 d	P P	
	05/30/2014	12:53PM	5.4146	•	
	05/26/2014	04:02PM	3.2M <i>©</i>)	
	06/16/2014	06:54PM	3.1M <i>@</i>	•	
	04/08/2014	09:23AM	2.9M@	P	
	06/23/2014	11:01AM	2.4M@	•	
	05/30/2014	05:33PM	2.3M@	•	
	05/30/2014	11:55AM	2.2M@	•	
	06/18/2014	11:50AM	2.1MØ	•	
	06/02/2014	Ωδ· Ν 3δΝ	1 0144		
	05/30/2014	A 44 I	2	1	
	06/16/2014	Attaci	nmenta		1 90
	06/23/2014	Mi Mesv	nit L	amp	oiran B KS.ndf
		2			
		<u></u>	~		
3:8: 🔳		3 🗹	Mo Mo	re	· 😂
人	TAI	P KFR	AJAAN	NF	GFRT
ampiran B					



- 1. DELETE emel dalam INBOX
- 2. DELETE emel dalam :
 - Junk Mail Folder
 - Trash Bin
- 3. DELETE emel dalam Folder



<u>a</u>

Mail-Inbox

PSUKPP/PSUK

Inbox (253)

n Drafts

Follow Up

All Documents

Sent

🖄 Junk

C Views

and Archive

Tools

💼 Other Mail

Trash

Folders

🣥 1 🔛 🔛

Siti Mazrishah Mohamed Ibr

×

HOUSEKEEPING – DELETE

lei	ndar-T × 🔲 Mesyuarat P ×
	🕐 New 🔻 🕌 Save & Close Decline 🝷 Check Caler
	Meeting Schedule Repeat
	Subject:
	Mesyuarat Penyelarasan Unit/Bahagian Di Bawah T When
	Starts: Time: Duration Wed 06/25/2014 09:00AM 02h 00r
	Ends: Time: Wed 06/25/2014 11:00AM
	Alarm 30 Minute(s) V Before V
	Invitees Invite: Abdul Hamid Md Noor/PTMKN/PSUK@ Mat/SUK/PSUK@PSUK, Chai Heng Hu: Mohammad/SUK/PSUK@PSUK, Ilyia S
	Optional: Muhammad Yusoff Wazir/SUK/PSUK@ FYI:
	Details
1	Attachments
	Agenda Bil 6-20
1	



- DELETE Old Calendar Entry
- SAVE AND DELETE attachment dalam

jemputan mesyuarat dalam CALENDAR



G	🖁 Ү New 🔻 🚛 Reply 🝷 鐞 Reply T	o All 🔹 🗟 Forward 🔹 📄 🔹 🕨 🔹 Marl	k As 🔹	• 前 More •	0					📑 Sh	now r
	! Who	Subject			_	_		Date 🔻	Size	0	P 🗘
	Norliza Muhammad Syair	Fw: Emel Group ebayar@penang.gov.m	ny			2	st of archives			×	-
*	sysmail.penang.gov.my	Pengemaskinian Akaun Emel - Menung	مت سم	nanohon Ka	ha Jabatan.	l v	hich archive do	you want to access?			Ξ
*	sysmail.penang.gov.my	Pengemaskinian Akaun Emel - Menung	(a)	Open	la Jabatan.	1	inten arenive do	you want to access:			
*	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menur	G	Refresh	tua Jabatan.		Archive m	ails	Ī		
Ŕ	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menur	2	New 🔸	tua Jabatan.		Default for	r Selected (no aging)			
*	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menur	(F)	Reply +	tua Jabatan.						
*	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menun	- 🐺 I	Reply To All 🕨	dbir Emel.						
Ŕ	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menun		Forward 🔸	dbir Emel.			OK Cancel			
*	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menun	۱ 📄 ۱	Folder 💦 🔸	Move to Folder						
*	sysmail.penang.gov.my	Permohonan Akaun Emel Baru - Menun	n 💽 I	Follow Up 🕠	Copy to Folder			06/24/2014 08:44AM	1	K	
	Nuriannahar Mohd	Re: Emailing: Analytics Penang Dun Au		Mark As 🔷 🕨	Remove from Fold	der /t	ics Penang Dun Country	/ 20121101-201206/24/2014 08:23AM	5	К 🕴	>
	Norhardi Sabri	Re: TESTING e-Mel	Ĥ	Delete	Delete Folder	_		06/24/2014 07:58AM	7	K	
	Customer Service	RE: Re:DETECTED NETWORK ALARM	-	Moro >	Create Folder	R	I PULAU PINANG	06/23/2014 11:31PM	32	KØ 🕴	>
	Customer Service	DETECTED NETWORK ALARM -PEJAE		Print -	Anabian	— I	J PINANG	06/23/2014 10:36PM	7	к 📢	b.
	Mohd Hafeez Md Hussein	PENCALONAN MENGHADIF		0.	Archive	М	ADHAN TERAKHIRKU A	NJURAN PEJAB.06/23/2014 06:23PM	91	KØ	
*	sysmail.penang.gov.my	Pemakluman ID & Katalalua 📕 Ras	s	Show >	Pulau Pinang.			06/23/2014 06:07PM	2	K	
\$	sysmail.penang.gov.my	Pemakluman ID & Katalaluan Emel Ras	smi Ke	erajaan Neger	i Pulau Pinang.			06/23/2014 05:48PM	2	K	
	Optionish Abril Koning	EW/ Que inc. Order Form University laters	-+ 2014		0000471			00/00/0044 05-00PM	4.0	11.40	_

- Kegunaan untuk simpan emel dalam archive dan reduce kuoata mailbox.
- 1. Select emel > right click> select folder > archive
- 2. archive mails > Ok.



Default for Selected (no

Tools

Other Mail

ARCHIVE – EMEL [2]

ت 🛃 🔁 📑 🗉 🌜	Correction	nsso.penang.gov.my/archive/a_m 🄎 🛛 🖄 🚱 Inbox 😵 Inbox 😵								
Siti Mazrishah Mohamed Ibr	File Edit View Favorites	rs Tools Help								
PSUKPP/PSUK BM.Lotus.iNotes.										
실 Inbox (228)	🔄 Mail-Inbox 🗙									
📝 Drafts	18 🕅 🖳									
Sent	Siti Mazrishah Mohamed Ibr (Archive)	🕅 🎯 🕐 New 👻 🖻 👻 🏱 🔹 Mark As 👻 📆 More 👻 🖨								
Follow Up	PSUKPP/PSUK	🖾 Who Subject								
All Documents	2 Inbox (861)	sysmail.penang.gov.mPemakluman ID & Katalaluan Emel Rasmi Kerajaan Negeri Pulau Pinang.								
🔊 Junk	Drafts	Nuriannahar Mohd Re: [Edaran]: Mesyuarat Penyelarasan Unit/Bahagian Di Bawah Timbalan Setiausaha Kerajaa								
Trash	Sent	NURIANNAHAR BINTI IID₀F : MAKLUMAN EMEL								
III Hash	Follow Up	NURIANNAHAR BINTI IDoF : MAKLUMAN EMEL								
To Views	All Documents	NURIANNAHAR BINTI IIDoF : MAKLUMAN EMEL								
	放 Junk	NURIANNAHAR BINTI IIDoF : MAKLUMAN EMEL								
E Folders	Trash	Wan Abdul Azir Wan MLSLAID PEMBENTANGAN JKR ELEKTRIK PULAU PINANG								
	-	Leo Ballang anak JoseFW: tanah bayan lepas								
Archive	Views	NURIANNAHAR BINTI IID₀F : MAKLUMAN EMEL								
Archive mails										

A

• Kemudahan emel archive hanya boleh di buka menggunakan intranet emel sahaja.



BLOCK MAIL

C	Ү New 👻 🚝 Reply 👻 🐺 Reply To	All 🝷 🗟 Forward 🝷 🚞 🝷	🕨 🔹 Mark As 🔹 🛅	More - 😝
	!Who	Subject		Preferences
1 8	Nuriannahar Mohd	Broadcast:Test Broadcast	Perjumpaan Aset (Fri 2	Out of Office
\$	sysmail.penang.gov.my	Pemakluman Pengemaski	nian Akaun Emel R	Copy Into New
	sysmail.penang.gov.my	Pengemaskinian Akaun Er	nel - Menunggu Pe 1	Add Sender to Contacts
	Colin West	Nessus Enterprise 15 day	trial	Block Mail From Sender
	Mohd Hafiz Khamis	External DNS DRC		Schedule a Meeting
	Subhee Mukhtar	Maklumat Gaji Asas		New Message with Stationery
	Zurila Zakariah	[HEBAHAN] - FORUM PERI	DANA & GEMA LANTUNA	New Stationery
	Md Kamal Harun	my ip	View Stationery	
	Shahril Zamani Md. Zain	Lawatan Amalan Persekita	ran 5S ke Lembaga Ker	Create QuickRule
	Block Mail Fr ×		maskini Versi Joomla	Mail Rules
_			sanaan di Staging Serv	New Rule
	*		el - Menunggu Kelulus	Show MIME Header
ed Ib	n		aan di Staging Server	Show MIME Full
		Ŵ	7.111	
	Block-Sender Mail Rule			



- Select emel > right click > choose block mail from sender.
- 2. Click Ok.

		PEN (ENC	NYULITAN RYPTION)
Pengguna Notes :	w - Send Send & File Save As Draft High priority Return receipt Mohd Hafiz Khamis/PTMKN/PSUK@ t: *Confidential:Semakan Dokumen Te Siti Mazrishah Mohamed Ibramsah/P	Deliv 1 ptions P • a Sign V Encrypt 1 PSUK, ender TMKN/PSUK 06/24/2014 0	Format • Display • 🔒 More • Keep Private 🔽 Mark Subject Confidential
Bukan Pengguna No Berdaftar (Sulit): Hign prior To: Solaritation Cc:	otes Ity 🔲 Keturn receipt 🔄 Sign 📝 nampu.gov.my	Епстурт 🔄 кеер 1. 2.	Check box Enrypt untuk antara pengguna notes. Taip [SULIT] pada
Bcc: 2 Subject: [SULIT] Sema	akan Dokumen Insiden Keselamatan I	ICT	subject untuk pengguna bukan notes yang berdaftar dengan securemail PSUKPP.



- 1. Meeting Create, Invite, Accept, Delegate, Cancel, Reschedule
- 2. Appointment
- 3. All Day Event
- 4. Reminder
- 5. Event Announcement
- 6. Import Holidays

CALENDARING

	🛅 Calendar-O., 🗙							
6	Si6 Matrishah Nohamed Ibi Der KFP/PSUK	1 © 🛱 New 🔻 🗟 Forwa	ard • 🕆 Mcre • 号	Friday. June 2D, 2014	•	6 _ Sho	Day-At-A-Glance	*≡ M4 > dar PERDA
	5 M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 15 17 18 19 20 21 22 23 24 25 26 27 28 3 30 1 2 3 4 5 1 3 5 1 3 5 1 2 3 5 1 3 5 1 3 5 1 3 5 1 5 	20 Friday 08:00 AN 09:00 09:00 09:00 09:00 10:00 11:00 11:00 PN	Bandar PERDA					
	Che Work Week Che Week Two Weeks Che Nonth Che Vear	01:00						
	4 oup Calendar	03:00 04:00		Day 171 - 194 days left in th	e year		Today June 2	0, 2014 elp 🗨

Ø

f



CALENDARING [2]

- 1 Tools button
- 2 Today Tarikh hari ini
- 3 Views Jenis-jenis view
- 4 Other Calendar Kalander pegawai lain yang telah beri kebenaran (delegates)
- 5 List Entry by Time Senarai aktiviti
- 6 Day At A Glance Senarai aktiviti harian yang telah disenaraikan

Tips : Drag Drop aktiviti pada calendar untuk pinda masa.

CALENDARING – MEETING^[1]

- Kegunaan untuk invite meeting/ event announcement/ reminder/ appointment/ all day event.
- Boleh tetapkan masa, bilangan hari lebih dari 1 hari, bilik mesyuarat, lokasi.
- 3. Maklumat akan diterima oleh ahli mesyuarat yang dijemput dan mempunyai emel.
- 4. Boleh set 'return receipt' untuk melihat sama ada jemputan berkenaan telah dibuka atau tidak.
- 5. Boleh set alarm untuk reminder. Contoh : alarm berbunyi 10 minit sebelum mesyuarat bermula.

CALENDARING – MEETING [2]

🗹 Request Response 🗖 Mark Private 🗖 Mark Available	Categories:
Subject:	Chair:
	Siti Mazrishah Mohamed Ibramsah/PTMKN/PSUK
When Starts: Time: Duration: Wed 05/18/2014 V 05:00PM V I 01b 00m	Where Location:
	Include conference call information in the Location
Wed 06/18/2014 06:00PM	You have not entered any conference call information into your Cal
Alarm 30 Minute(s) V Before V	Meeting preference.
	Room:
	Resource:
	Online Meeting: There is no online meeting
Invitees	
Invite:	
Optional:	
FYI:	

 \wedge

CALENDARING –	
---------------	--

EVENT ANNOUNCEMENT

Vew 🔻 Save & Send Save As Draft Delivery Options Cancel Invitation Find Room or Resource 🔻	
Meeting Schedule Repeat	
🗖 Request Response 🚺 Mark Private 🗖 Mark Available	Categories:
Subject:	Chair:
Gotong Royong Mega 5S	Siti Mazrishah Mohamed Ibramsah/PTMKN/PSUK
T When	Where
Starts: Duration:	Location: PTMKN, Tingkat 24, KOMTAR
Wed 06/25/2014 🔻 09:00AM 💌 📸 04h 00m 📥	
Ends: Time:	Include conference call information in the Location
Wed 06/25/2014 01:00PM 2	
Alarm 30 Minute(s) V Before V Who	Subject
🛍 Nuriannahar Mohd	Broadcast:Tesi Lagi Broadcast (Mon 23/06/2014 08:15AM)
- Invitees	
Invite: Mazuina Malek/PTMKN/PSUK, Wan Haslan Wan Abdul Hamid/PTMKN/PSUK	
Optional:	
EVI. 3	
/ New	🝷 🔄 Forward 🝷 Add to Calendar Check Calendar 🚔 🔚
Details	
Invitat	ion: Meeting
Tuan/Puan,	
Merujuk kepada perkara di atas.	
From:	Nuriannahar Mohd/PTMKN/PSUK

- 1. Meeting invitation. Uncheck Request Response.
- 2. Emel diterima dengan subject 'Broadcast'.
- ^{fppt.com} 3. Pengguna buka dan klik 'Add to Calendar'.

CALENDARING – APPOINTMENT

New 🔻 🕌 Save & Close Save Delivery Options Invitation	0
Appointment 🔹 Schedule Repeat	Categories:
Subject:	Where
Starts: Time: Duration: Wed 06/18/2014 05:00PM 01h 00m Ends: Time: 01h 00m Wed 06/18/2014 06:00PM	Location: Online Meeting: There is no online meeting
Alarm 30 Minute(s) Before Details Attachments	

GALENDARING – ALL DAY EVENT

@	New 🔻 🎬 Save & Close Save Delivery Options	0
2	All Day Event 🔻 Repeat	
	🔲 Mark Private 🔲 Mark Available	Categories:
	Subject:	
	When Starts: Wed 06/18/2014	Where Location: Online Meeting: There is no online meeting
	Details	

8

CALENDARING – REMINDER

Subject:	
Categories	51

 $\mathbf{\overline{0}}$



LOTUS TRAVELER

ANDROID : INBOX VIEW

	🔲 3:08 PM
Inbox (3)	Up-to-date
🔲 Samantha Daryn	07/12/2010
New documentation not New documentation is available	w available able on our website.
🔲 Anna Bauer	07/12/2010
Project schedule Enclosed please find the late	est project schedule.
Paul Clemmons	07/12/2010
Meeting to confirm project Let's meet to confirm plans.	ct plan
Philippe Babineaux	07/12/2010
Team meeting to celebrat Congratulations team!	te successful produ





 Support OS Android, iOS Apple, Nokia Symbian^6/Series 6, Windows Mobile 6.0/6.1/6.5

A

 Host by server internet mail sahaja. (https://sukaweb.penang.gov.my/traveler)



SEKIAN, TERIMA KASIH